

Booking Terms

1. Confirmation of booking: Payment is required in advance of the training and we reserve the right to refuse entry to the event if payment has not been received. In certain circumstances, we may agree that payment can be made after the event, but such agreement must be obtained in advance in writing from us. Joining instructions will be sent prior to the event.
2. Indemnity: It may be necessary for reasons beyond our control to alter the content and timing of the event, or to cancel it if absolutely necessary and issue a full refund. The Brain Injury Group accepts no liability if, for whatever reason, the event does not take place.
3. Cancellations, substitutions and refunds: Cancellations must be received in writing. A refund of the training fee (less an administration charge of £25) will be made if cancellation is at least 4 weeks before the event. No refunds will be given for cancellations notified after this period, and full payment will still be due irrespective of when the booking was made. No refunds will be made for failure to attend. Substitution of delegates can be made without charge at any time by giving us written notice.
4. Contract: This booking constitutes a legally binding contract. The delegate and employer are jointly and severally liable for payment of all the fees due. To the extent permitted by law, neither the Brain Injury Group nor its presenters will be liable by reason of breach of contract, negligence or otherwise for any loss or consequential loss occasioned by any person acting, omitting to act or refraining from acting in reliance upon the course material or presentation of the event.
5. Data protection: Please note that your information may be used to send you details of services or events that we or our sponsors offer that have been identified as likely to be of interest to you. If at any point you would like to opt-out of receiving communications from us, please use the unsubscribe button on our marketing emails, or contact us by email at enquiries@braininjurygroup.co.uk. Please be reassured that we will not release your information to any other third party for them to use for their own direct marketing purposes, unless you have requested us to do so. We use a global marketing platform to manage marketing communications relating to events, newsletters etc., therefore the processing of data may take place outside the European Economic Area in respect of that. Your data will, however, always be held securely and the platform is compliant with the requirements of UK data protection legislation. Your information will be held by us until such time as you choose to unsubscribe, or for a period of 7 years from the date of the training event.

Brain Injury Group, PO Box 632, Chatham ME4 9FL

www.braininjurygroup.co.uk 0800 612 9660 enquiries@braininjurygroup.co.uk

Brain Injury Group is a trading style of The BIG Network Limited. The BIG Network Limited is not regulated by the Solicitors Regulation Authority. Registered office 106 Kennedy Building, Murray Street, Manchester M4 6HS